

OVERVIEW

FROM THE DIRECTOR



s the fiscal year began on July 1, 2019, the future looked great for fire service training in the state. Funding levels looked to increase to allow more training opportunities for first responders throughout Missouri, which in turn would provide for safer communities and safer responders. It would be the second year of the Division of Fire Safety's contract, which changed dramatically in FY19, and through lessons learned by all parties involved, a better understanding of the process would make for a better year.

At the University, changes were being made that would impact the Fire and Rescue Training Institute. A new location was in the planning process for the newly created Center of Excellence for First Responder Education (CEFRE). CEFRE would include the Fire and Rescue Training Institute, Law Enforcement Training Institute, Community Emergency Management Program, and EMS Education. The vision for the Center would provide for a comprehensive approach to emergency response training that incorporates all

emergency response disciplines. Each unit would remain a unique entity, and they would collaborate on projects when the expertise of their discipline was needed. Also, resources would be shared to eliminate duplicated services and reduce costs.

The University also had implemented a new Resource Allocation model that had the potential to provide additional funding to MU FRTI along with a new dedicated effort to seek funding sources for CEFRE through grants and philanthropic activities.

And then the unpredictable happened! COVID-19 swept the globe in the early spring of 2020 and changed everything. With the virus attaining pandemic status, we saw restrictions implemented that made delivering in-person training difficult. A significant number of scheduled classes in the fourth quarter of the fiscal year had to be canceled or rescheduled. The staff of MU FRTI went home to work remotely, and many did not return to the office until July.

With the pandemic in full swing, the economy suffered. Funding was cut to the University by the state to ensure a balanced budget and to redirect spending to fight the pandemic. Also, many MU FRTI contracted funding sources were cut. With the University budget in question, many cost-saving measures were implemented and affected MU FRTI, including the funding to relocate CEFRE units to a new location and in reduced budgets for FY21.

In the fall of 2019, I opened a discussion with MU Extension leadership of my intention to retire in 2020. While not a common direction for the University, they authorized a succession plan that would allow for hiring a new director and up to two months to train my successor before my retirement date. Yet again, the pandemic and its' effect played a role in changing plans. As previously mentioned, the University budget was hit hard by the pandemic, with the future economic impact uncertain, a hiring freeze was implemented across the University System, and the MU FRTI Director hiring process was put on hold...indefinitely.

The impact of the COVID-19 virus will transfer into the new fiscal year, and the outcome is still uncertain of the effects it will have on MU FRTI, the fire service, and other first responders. I fully believe that we will adapt and overcome the adversity that it has caused and will learn from it.

In presenting this annual report, we continue to demonstrate our role as a leader in fire and emergency services training and education statewide, as well as nationally. We are proud of our accomplishments over our history. We are one of the oldest statewide training systems in the country and continue to rank high among them in courses delivered, student enrollments, and customer satisfaction.

On behalf of the faculty and staff of MU FRTI, I would like to take this opportunity to thank all of our partner agencies, the University, host agencies, and our students for your support of the Institute and its mission. Since 1933, the University and the Institute have served first responders of the state of Missouri and beyond. Fulfilling our mission to take the knowledge and research from campus and provide education and training throughout Missouri and better protect themselves and the citizens they serve.

I hope you find the information included in this Annual Report to be informational and provide an understanding of the breadth of our program. Please feel free to contact the Institute with any questions or comments. It was my pleasure to serve as the Director in this, my final fiscal year.

Hever D. Zumwelt

Kevin D. Zumwalt

Director

Fire and Rescue Training Institute, University of Missouri Extension

Extension
University of Missouri

REPORT SYNOPSIS

MU FRTI's continuing education directive is to provide training and education that meets the needs of fire and emergency response personnel so that they can better protect lives and property within their communities. In fulfilling this mission, MU FRTI has a direct impact on the well-being and protection of Missouri's estimated 29,000 firefighters and the six million citizens they serve.

The coronavirus pandemic and its effects hit MU FRTI hard in FY20. Many classes were scheduled for the second half of the year, and with COVID-19 restrictions implemented for in-person training, most classes were canceled. Annual course delivery in FY20 was down by nearly 35%. Our annual Summer Fire School, which is where we trace our origin back to 1933, had to be canceled. It would have been the 88th consecutive year of the Summer Fire School.

In light of the challenges the pandemic created, the Institute was still able to conduct 449 classes with a total enrollment of 10,718 students for the fiscal year 2020. The training received translated to 105,995 student instructional hours, or 353 FTE's. Using MU FRTI's field extension program, the Institute reached students in 112 Missouri counties. Also, the Institute had student enrollments from 43 other states and four foreign countries. MU FRTI delivered 65% of all training at the local level in 75 of the 114 counties in Missouri and 12 other states. Every hour of instruction received and every emergency first responder trained translates directly into safer firefighters and safer communities.

To ensure the quality and assurance of the Institute's programs, it undergoes a third-party review from several sources. Through these reviews, the Institute can provide professional continuing education credit for students. Also, MU FRTI conducts end-of-course

evaluations to monitor quality control. In FY20, the Institute received a 3.3 overall customer approval rating out of a possible 4.0. This rating could be considered as a B average if translated into a letter grade. In another measurement of quality assurance, the Institute saw the student pass rate in courses that require an exam of 90% success rate with an average passing score of 90%.

Funding for the Institute comes from several sources. In FY20, it self-generated approximately 91% of its operational budget using federal, state, and local grants, contracts, and fees. For every dollar received from the University, MU FRTI generated over \$10 to support training and education for fire and emergency responders. The COVID-19 impact caused a loss in MU FRTI revenues by over 30% in FY20.

A primary focus for FY20, which helped us during the pandemic, was with online learning. With the COVID-19 restrictions for in-person training, online learning helped us provide valuable training that would otherwise be unavailable. Online learning is a way to reach students who would otherwise have difficulty with travel and schedules to attend training. These classes trade a significant portion of travel and classroom time for the convenience of structured, interactive online learning and remote instructor support. In FY20, the Institute offered 49 online classes to 2,274 students for a total of 24,790 student instructional hours

MU FRTI is committed to the training and education of fire and emergency responders, and we are pleased to provide this fiscal year 2020 Annual Report.

MU FRTI produces a potential economic impact of over \$15 million of public value for the state of Missouri.

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The mission of the
University of Missouri Fire
and Rescue Training Institute is to
plan, develop, deliver, and administer
state-of-the-art continuing professional
education courses which meet the
comprehensive training needs of fire and
rescue personnel and other emergency
managers and responders utilizing the
most efficient and effective means
possible, thereby enabling them to
better protect lives and property
within their communities.

OUTREACH

PROGRAM ACCESSIBILITY

U FRTI programming is open to all qualified I fire and emergency first responders, as well as others in the emergency response community, on an equal opportunity basis. In FY20, MU FRTI conducted 65% of our courses at local departments or agencies. With the majority of the state's fire service considered volunteer or part-paid, this local access and flexibility assure training opportunities for all firefighters and emergency responders. MU FRTI is known for "bringing training to the student," which includes the transport of specialized fire training props and equipment to training locations throughout Missouri, as well as to other states. MU FRTI has a fleet of 16 training support and equipment trailers that range from small cargo trailers to semi-tractor trailers.

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60 198 4

Number of Enrollments by County

111

72

20

57

EDUCATION AND TRAINING

Courses	
Agencies	778
Enrollments	
Hours	5,995

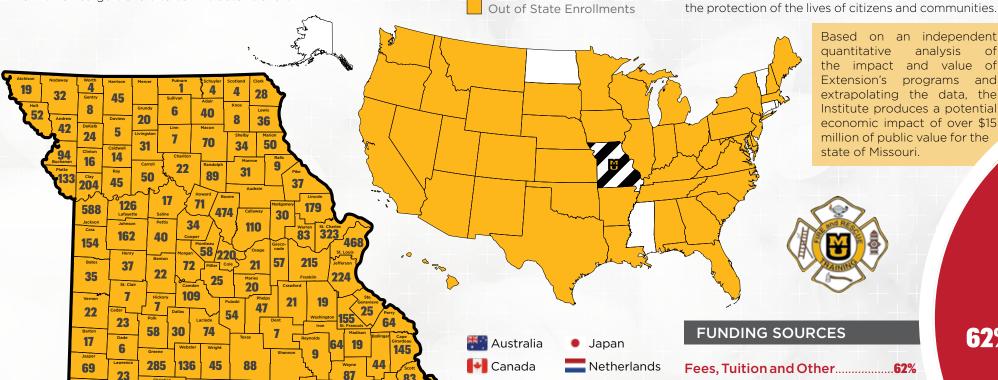
AREAS SERVED

Missouri Counties	112
United States	.44
International Countries	4

ECONOMIC IMPACT

M^U FRTI gratefully acknowledges the funding resources provided by University Extension and state and private partners. This on-going assistance assures the continued success and financial health of the Institute

MU FRTI self-generated 91% of its operational budget in FY20 through fees, contracts, and grants. The Institute continues to practice good stewardship in maintaining low administrative costs, directing resources to instruction, and effectively utilizing subsidy funds to make training as accessible as possible to Missouri's fire and emergency responders. This effort enables responders to be better prepared to perform their duties and has made an immeasurable difference in the protection of the lives of citizens and communities.



Fees, Tuition and Other.....62% State Agency Contracts.....18% MU Support......9% Regional and Local Contracts.....4%

STUDENT COMPOSITION

ur programming is open to all fire and emergency responders on an equal opportunity basis. Our student composition represents the emergency response community across the state and nation. Demonstrating the ever-present need to learn in the fire service, demographics indicate that the Institute's students represent a range of experience across their service life.

7%

STUDENTS BY ORGANIZATION

Fire Service	91%
EMS	
Law Enforcement	2%
State/Federal Government	2%
Emergency Management	2%
Other	2%

MARKETING AND COMMUNICATIONS





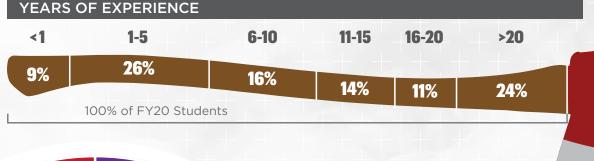






Social Media	502,954	Reached
Website	203,522	Pageviews
eNewsletters	11,800	Subscribers
Total	717.656	Outreach

N U FRTI employs a variety of methods to communicate with firefighters and emergency responders to provide them with up-to-date information related to their needs. In FY20, we maintained our website; ten Facebook pages; Twitter, Instagram, and YouTube. We also communicate valued information in 109 campaigns through an email newsletter. The following provides an overview of our outreach through these platforms.



18%

Over 65% of classes are at local departments.

STUDENTS BY STATUS

Career 57%

Volunteer 43%

CUSTOMER SATISFACTION

To judge the effectiveness and to assist in quality control of MU FRTI programming, we conduct course evaluations by each student for all courses. This evaluation allows the student to provide feedback in six dimensions: the class overall, visual materials, activities, printed materials, instructor(s), and classroom. We use a numerical rating scale to tabulate responses on a scale of 0 to 4, corresponding to a standard letter grade of "F" to "A." MU FRTI's overall customer satisfaction rating for FY20 of 3.3, or a B average.



Rating System: 0 to 4.0	FY 20	FY 19	FY 18	FY 17	FY 16
Course	3.2	3.3	3.2	3.2	3.2
Instructor	3.4	3.5	3.5	3.5	3.5
Classroom	3.2	3.3	3.3	3.2	3.2
Outside Activities	3.2	3.3	3.3	3.3	3.3
Visual Materials	3.3	3.3	3.3	3.3	3.3
Printed Materials	3.2	3.3	3.3	3.2	3.2
Overall	3.3	3.3	3.3	3.3	3.3

3.3 out of 4 for Fiscal Year 2020

ENGAGEMENT

AIRCRAFT RESCUE AND FIRE FIGHTING

Courses: **Enrollments:** 1.416 Hours: 10.872

The Aircraft Rescue and Fire Fighting (ARFF) program provides specialized fire training for certified Federal Aviation Administration (FAA) airports in the FAA central region and throughout the nation. In FY20, the ARFF program operated in 12 states. The program utilizes a Mobile Aircraft Fire Training (MAFT) simulator to provide realistic, effective fire and rescue training on-site at airport locations allowing firefighters to *Train* as They'll Fight. The MAFT was funded by the Federal Aviation Administration (FAA) and the Missouri Department of Transportation (MoDOT) and operated by MU FRTI. The program supports commercial service airports that are required to provide initial and annual recurring ARFF training for their airport firefighters.

EMERGENCY MANAGEMENT

Courses: **Enrollments:** 173 Hours: 4.152

5

The Emergency Management program offers an extensive array of training opportunities for State and local emergency managers, allied emergency response organizations, public officials, members of volunteer relief organizations, and business and industry professionals in related fields. The training courses provide the skills to build local teams and coalitions that respond to natural and technological disasters. The focus is to expand the knowledge and skills needed to develop and implement policies, plans, and procedures to protect life and property through applications of sound emergency management principles in all phases of emergency management. This program helps develop community resilience and provides services for the entire community related to planning, responding, and mitigating emergency disasters at the local

EMERGENCY MEDICAL SERVICES

Courses: **Enrollments:** 15 Hours: 4.980

U FRTI is one of the largest providers in Missouri for **Emergency Medical Services** continuing professional education and recognized by the Missouri Department of Health and Senior Services, Bureau of Emergency Medical Services as an Accredited Training Entity. These programs provide current EMTs and paramedics an opportunity to not only learn specialized topics but also earn CEU's. MU FRTI also partners with the University of Missouri Health Care - Emergency Medical Services Education (UMHC EMS) that conducts pre-hospital EMS professional education for Basic and Advanced Life Support. This education includes the initial training for Emergency Medical Technicians (EMT) and Paramedics.

FIELD EXTENSION

Courses: 206 **Enrollments:** 3.341 Hours: 42.335

The Field Extension program is responsible for a wide variety of fire and emergency response training courses, delivered through a field extension statewide network. The state has nine geographic regions corresponding with the Missouri State Highway Patrol regions with an identified Regional Training Coordinator. These field coordinators provide a ready resource to enable fire departments at the local level to access and schedule needed training. Instruction is provided through MU FRTI's adjunct instructional cadre throughout each region. Courses within this program focus on chief and company officer, driver operator, instructor, NIMS, suppression, and firefighter safety.



FIRE SCHOOLS — WINTER / SUMMER

Courses: **Enrollments:** Hours:

162/CANCELED 2.569 / CANCELED 12,994 / CANCELED

U FRTI continues to provide state fire schools to meet the training needs of Missouri's fire and emergency responders. There are two annual fire schools offered each year that attract emergency responders from across Missouri and throughout the central United States.

Winter Fire School (WFS) is each February. The event offers a diverse variety of classes to choose from in a weekend format and includes live webcast opportunities for three presentations. The Midwest's largest Equipment Exposition is associated with WFS and provides an excellent opportunity for learning and networking. The FY20 Winter Fire School celebrated 39 consecutive years, which is one of the few fire schools of its kind in the nation and the longest-running.

Summer Fire School (SFS) traces its history back to the origin of MU FRTI in 1933. This annual event offers both classroom-oriented and hands-on courses ranging in length from 1-5 days. Summer Fire School continues to provide a unique opportunity, using state-ofthe-art equipment, to advance the practical skills of emergency service professionals and deliver training that is not always available or affordable through other programs. Unfortunately, canceling the event due to restrictions related to the COVID-19 pandemic was necessary.

HAZARDOUS MATERIALS

Courses: **Enrollments:** Hours: 13.024

1.651

The Hazardous Materials program provides hazardous materials and environmental emergency response training to both the public and private sectors. The public-sector emergency responder training program concentrates on offering training necessary for the safe response of firefighters, law enforcement personnel, and EMS providers to hazardous materials emergencies.

Private sector training

concentrates on OSHA

requirements.

for business and industry

INSTRUCTOR CONFERENCE

Courses: 11 **Enrollments:** 526 Hours: 3.688

Th Missouri Emergency Services Instructor Conference is designed for those individuals preparing and presenting training programs for fire and emergency response personnel. The conference is recognized nationally as a "true" instructor training program, with its only focus on instructor professional development. Instructors and other supervisory personnel reported this conference was valuable in planning for the training needs of their organizations. The conference provides up to twenty hours of continuing education credits by the Missouri Division of Fire Safety for re-certification of various levels.

TECHNICAL **RESCUE**

Courses: **Enrollments:** Hours:

program provides

and skills necessary

incidents requiring

Institute offers many

classes that employ

the use of tools and

rescue and follow the

to fire and emergency

The Technical Rescue The Testing and Evaluation program the requisite knowledge provides practical assessment and evaluation resources responders to ensure that for clients in the fire they safely and efficiently service and education. respond to and mitigate Primary services focus on certification technical expertise. The testing and evaluation. This service provides qualified evaluators and requisite equipment to skills that exceed those meet requirements of reserved for firefighting the Missouri Division of Fire Safety for state and emergency medical services. These disciplines certification. are classified as technical

TESTING AND EVALUATION

86 Courses: 866 **Enrollments:** 31 13.544 Hours: 232



HIGHLIGHTS



ONLINE LEARNING



Courses	51
Enrollments	
Hours	

The Institute offers three types of online learning, instructor-led, instructor-monitored, and self-study. The first two types are blended learning deliveries, which is an education program that combines online digital media with traditional classroom methods. It allows for more flexibility in schedules and reduces the costs associated with the class. Each blended delivery trades a significant portion of travel and classroom time for the convenience of structured, interactive online learning and remote instructor support.

HIGHLIGHTS BY FUNDING PARTNERS

MU FRTI gratefully acknowledges the funding resources provided by our state and private partners. In FY20, MU FRTI self-generated 91% of its operating budget through fees, contracts, and grants. The following provides a breakdown of our primary funding partners and the impact they have on our mission of providing training and education to Missouri fire and emergency responders.

MISSOURI DIVISION OF FIRE SAFETY

Courses	.107
Enrollments	262
Hours	600

The Missouri Division of Fire Safety (DFS) is a primary partner of MU FRTI and has provided funding support to our program for over 30 years. This partnership has enabled fire and emergency responders to receive no-cost training to better protect



lives and property within their communities.

MISSOURI DOT - HIGHWAY SAFETY

Courses		 21
Enrollmer	nts	 236
Hours		 3,104



The Missouri Department

of Transportation (MODOT) Highway Safety Grant provided funding to conduct highway safety emergency response related courses. Approved courses included *Vehicle Rescue: Technician, Vehicle Fire Fighting,* and *Emergency Vehicle Driver Training.*

STATE FARM GOOD NEIGHBOR CITIZENSHIP GRANT



Courses
Enrollments
Hours4.000



In 2020, the Institute was pleased to continue its partnership with State Farm to enable specific fire service training initiatives. The State Farm Good Neighbor Citizenship Grant provided support for emergency first responder training for response to highway emergencies. Specific courses approved for delivery were *Vehicle Rescue: Technician* and *Vehicle Fire Fighting*.



FIRE FIGHTERS ASSOCIATION OF MO

Courses		 8
Enrollme	ents	 58
Hours		 232

The Fire Fighters Association of Missouri (FFAM) was a recipient of a multi-year federal Fire Prevention and Safety Grant to provide *Firefighter Recruitment and Retention* training for volunteer fire departments in Missouri that ended in 2019. The FFAM partnered with MU FRTI to assist in coordinating and delivering this training that provides volunteer fire departments with techniques that help them in meeting their volunteer staffing needs.

STATE EMERGENCY MANAGEMENT AGENCY

Courses	16
Enrollments	. 242
Hours 5	,400

The Missouri State Emergency Management Agency (SEMA) is the responsible state agency to

help Missourians prepare for, respond to, and recover from all emergencies. Part of that mission is training emergency responders for a response to these emergencies.



Courses20	ò
Enrollments709	}
Hours 1,41 8	3



MU FRTI and the Pipeline Association of Missouri (PAM) have continued their partnership in FY20. Together we provide programs designed to meet the training and educational needs of Missouri emergency responders and aid in meeting statemandated training requirements, as well as enhancing the service capability of both partners.

HIGHLIGHTS

FIRE OFFICER CERTIFICATE

The Fire Officer Certificate Program provides the knowledge and responsibilities for current or aspiring company officers. Successful completion of the certificate program requires completion of 322 hours out of a possible 376 contact hours of instruction. This certificate program exceeds the requirements of Fire Officer I and II following NEPA 1021 Standard for Fire Officer Professional Qualifications

In FY20, ten individuals completed the Fire Officer Certificate Program. The program has had a total of 293 student certificates issued since it's inception in 2002. Currently, the program has 61 active participants.

FY20 GRADUATES

Brian Athen Colin Chang Rvan Davie Jonathan Giesler Scott Kavanagh

Kevin Lewis Steven McKinney Tex Rabenau Terry Saltzman Nathan Strubberg

FIRE SERVICE LEADERSHIP ENHANCEMENT PROGRAM

The Fire Service Leadership Enhancement Program (FSLEP) is a unique professional development program designed to enhance the leadership skills of fire and rescue service executives. The goal of FSLEP is to prepare fire and emergency service leaders for the opportunities and challenges they face today and in the future. MU FRTI is proud to partner with the Missouri Association of Fire Chiefs and the Missouri Association of Fire Protection Districts to present this program. In FY20, the 18th Annual Fire Service Leadership Enhancement Program graduated twenty-nine executive fire officers representing twenty-one fire agencies.



REGIONAL TRAINING COORDINATORS AND ADJUNCT FACULTY



Region A



Region A



Joe Schilling



Region C



To assist in the management and coordination of field extension training across the state, MU FRTI employs a Regional Training Coordinator System based on the nine Missouri State Highway Patrol regions. Regional Training Coordinators provide a ready resource to enable agencies at the local level access to MU FRTI resources and training.

Over 1,500 of the top professionals in the nation are members of the MU FRTI Adjunct Faculty. Most are activeduty firefighters and officers, and their expertise and practical hands-on experience, coupled with advanced instructional training, enable them to provide the very best in emergency service instruction. The geographic

dispersion of the Institute's Faculty across the state. along with their broad range of subject matter expertise. allows the Institute to utilize local instructors, working in conjunction with scheduling requirements of the host department, to make training courses as accessible as possible. MU FRTI gratefully acknowledges the contribution that our Regional Coordinators and Adjunct Faculty make to the successful accomplishment of the Institute's mission. Through their work, our faculty enables first responders to perform more effectively and safely by providing quality training and education.



Region D

Marty Schuessler Region C and E



Bruce Parton Region D





Region G



Randy Haefner Region I

FIRE SERVICE INSTRUCTOR OF THE YEAR



MU FRTI presented the FY20 Fire Service Instructor of the Year awards at the Missouri Emergency Services Instructor Conference. We determine this award through a statistical process that considers the number of classes taught, instructor performance ratings, and overall course evaluation ratings. The recipient of the MU FRTI Instructor of the Year award was Robert Crawford, Assistant Chief with the Ozark Fire Protection District in Ozark, MO. Chief Crawford's teaching exemplifies excellence and illustrates his passion for passing on his experience to a new generation of firefighters. Since entering the fire service in 1996, he has pursued training and education to prepare himself for his passion and career and recognized within his department many times for his service. The Institute is also proud of his dedicated service as a member of the MU FRTI Instructional Cadre.

MU FRTI ADVISORY COUNCIL

In 2016, MU Extension approved for MU FRTI to establish an Advisory Council for the Institute. The purpose of the Council is to provide input and guidance on strategic planning and training initiatives. It includes advice on current and emerging trends and issues for fire, rescue, and emergency response that may impact the design and delivery of training services in Missouri. Council members constitute a geographic cross-section of the fire service and other representative members. Members for FY20 included: Jeff Grote, Chair, Region A; Les Crews, Vice-Chair, Region C; Olan Morelan, Secretary, Springfield Fire Department; Ross Dutton, Region B; Duane Compton, Region D; Don Seymore, Region E; Paul Berardi, Region F; Mark Arnold, Region G; Bill Lamar, Region H; Sam Schneider, Region I; Grant Peters, Student; Robbie Erdel, Fire Fighters Association of Missouri; Mike Hoelscher, Missouri Association of Fire Chiefs; David Neighbors, St. Louis Fire Department; and. John Baker, Kansas City Fire Department.

PARTNERSHIPS, DONORS AND SUPPORTERS

MU FRTI's many strategic partnerships allow the Institute to share knowledge and provide training resources throughout Missouri and beyond. We wish to recognize and thank our training partners for consistently supporting the training and education initiatives of the Institute.

- Boone County Fire Protection District
- Brock Grain Systems
- CoBank
- Columbia Fire Department
- Fire Fighters Association of Missouri (FFAM)
- Kansas City Fire Department
- MFA Agri Services and Charitable Foundation
- Mid-America Regional Council (MARC)
- Missouri Association of Fire Chiefs (MAFC)
- Missouri Association of Fire Protection Districts (MAFPD)
- Missouri Bureau of Emergency Medical Services (BEMS)
- Missouri Emergency Response Commission (MERC)
- Missouri Fire Alliance
- Missouri Fire Safety Education/Advisory Commission
- Missouri Department of Mental Health, Office of Autism Services
- Missouri Department of Transportation (MODOT)
 Highway Safety and Aeronautics Divisions
- Missouri Division of Fire Safety (DFS)
- Missouri State Emergency Management Agency (SEMA)
- Missouri Department of Natural Resources (DNR)
- Pipeline Association of Missouri (PAM)
- Springfield Fire Department
- State Farm Insurance
- St. Louis Fire Department
- University of Missouri Extension

The University of Missouri Fire and Rescue Training Institute wishes to extend its sincere gratitude to the University of Missouri, MU Extension, governmental department/agencies, fire and emergency service personnel, departments, associations, organizations, and elected officials, as well as businesses and industries throughout the state for their continued support.

The 2020 Annual Report was developed and produced using self-generated revenue.

Project Design: Travis Johnson, MU FRTI Multimedia Specialist Photos: MU FRTI Archives, unless otherwise acknowledged



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Emergency Medical Services

National Incident Management System

Hazardous Materials/WMD

Technical Rescue

TYPES OF TRAINING Aircraft Rescue and Fire Fighting Industrial Fire and Rescue Fire Inspection and Investigation Fire Instructor Fire Officer **SERVICES** Fire Suppression and Safety Firefighter Testing and Evaluation Subsidized training at no-cost Driver/Operator Low cost fee or tuition-based training TRAINING AVAILABILITY **Emergency Management** Student records and transcripts LEARN MORE

State and national accreditation/recognition

Curriculum development

Technical advising

Liaison with other organizations/associations

Field extension, local delivery

Registered programs Fire schools and conferences

On-campus

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