



# Using Cvent for Event Registration

#### **MU Conference Office**

Jewel Coffman, Director

Barbara Wills, Cvent Administrator

### MU Extension Website View

Events	Events VIEW ALL EVENTS >
News & articles	Stay Strong, Stay Healthy - Level 2 >
Resources	Aug. 8, 2022 - Sept. 28, 2022 Columbia, MO
VIEW ALL >	The evidence based Stay Strong, Stay Healthy (SSSH) program is designed to increase independent living older adults' access to a safe, structured, and
	Stay Strong, Stay Healthy - Level 1 >
	Sept. 7, 2022 - Oct. 28, 2022 Maryville, MO
	The Stay Strong, Stay Healthy (SSSH) program is designed to increase independent living and older adults' access to a safe, structured, and effective
	Stay Strong, Stay Healthy - Level 1 - Online - Sept. 26-Nov. 16 >
	Sept. 26, 2022 - Nov. 16, 2022
	Stay Strong, Stay Healthy (SSSH) aims to provide inactive middle-aged and older adults with access to a safe, structured and effective exercise program capable

# Find your interest A Programs Online courses Events Publications News and articles WU Exemption + Programs + Stay Iteory, Stay Iteory Stay Strong, Stay Healthy



#### Stay Strong, Stay Healthy

About Stay Strong, Stay Healthy

Benefits of strength training

Stay Strong, Stay Healthy

Find Stay Strong, Stay Healthy near you

PORTAL FOR MASTER TRAINERS & INSTRUCTORS



In hourlong courses held twice a week, trained instructors will lead you through a warmup, easy-tolearn strength exercises and a cool-down. SSSH exercises are safe and effective, and we'll provide weights for your use on-site. No need to wear special



Learn about research into SSSH health benefits

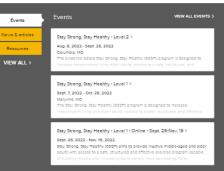
clothes — just comfortable, loose-fitting pants and shirt, along with sturdy, closed-toe welking shoes. You'll find courses in familiar, nearby venues, such as senior centers or church halls.

After you've completed the course, we'll provide you with a guide you can use to continue strength training in the comfort of your home.





MU programs help prevent older adults from falling View full-size video:





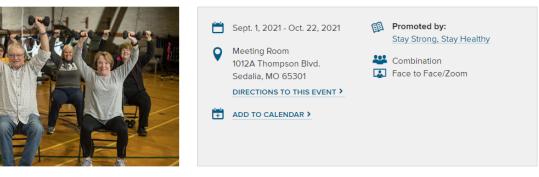
## MU Extension Website View

Event view



MU Extension 🔸 Stay Strong, Stay Healthy 🔸 Events 🔸 Stay Strong, Stay Healthy - Level 2

#### Stay Strong, Stay Healthy - Level 2



#### Description

The evidence based Stay Strong, Stay Healthy (SSSH) program is designed to increase independent living older adults' access to a safe, structured, and effective strength training program. Stay Strong, Stay Healthy- Level 2 is a follow-up to Level 1. It is for those who want to challenge themselves a bit more! Over eight weeks, participants learn exercises to improve strength, flexibility and balance. At each session, a prescribed set of eight to 10 upper and lower body strengthening exercises are completed along with warm-up and cool-down stretches. In order to enroll in the Stay Strong, Stay Healthy–Level 2 program, you must have completed the Stay Strong, Stay Healthy–Level 2 program, you must have completed the stay Strong, Stay Healthy–Level 2 program.

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SEARCH

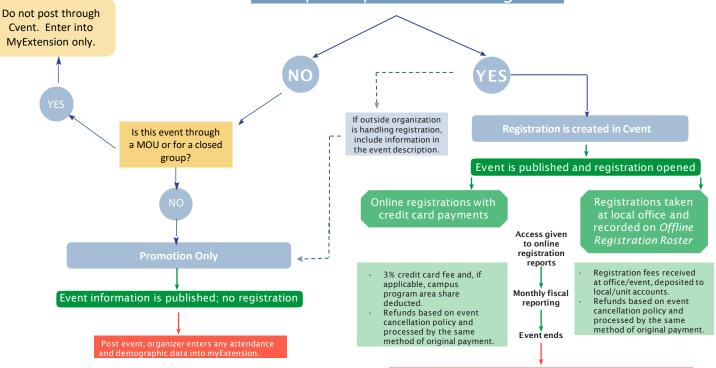
News and articles





### Event details are entered into myExtension





#### MU Extension Event Lifecycle

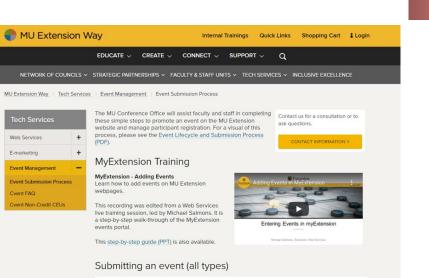
Final reporting and fiscal processing 1. Organizer returns Offline Registration Roster 5 days after event ends. 2. Cvent updated with full participant list for MU Extension records. 3. Campus program area share charged to event MoCode. 4. Organizer sent final event fiscal report 5. Organizer completes reporting in MyExtension.



# **Extension Way**

https://muextensionway.missouri.edu/

#### Resources and training for employees



# Image: Multiple Straining With Straining Withan Straining With Straining With Straining With Straining With St

#### **Event Submission**

https://muextensionway.missouri.edu/te ch-services/event-management/eventmanagement-process-overview

PPT and video on event submission in MyExtension



Start

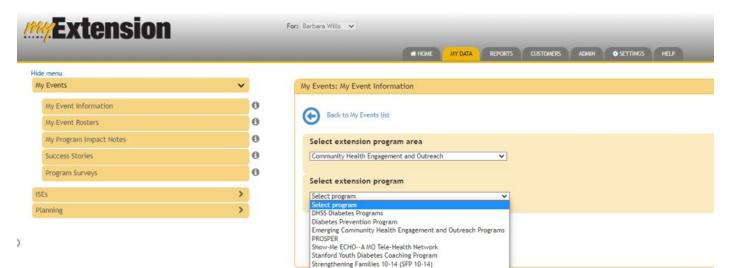
Program organizer enters event details via MyExtension (see video above).
 a. Details include event description, fees (if applicable), deadline, attendance capacity, discounts offered, etc.

b. Upon submission, program organizer receives e-notification summarizing event details.

2. MU Conference Office (MUCO) sets up event.

# **MyExtension**

https://extensionapps.missouri.edu/MyExtension/





### Event Creation — myExtension

#### Program name

Stay Strong, Stay Healthy - Level 2

Event name

Stay Strong, Stay Healthy - Level 2



#### Submit to Cvent

Information from previously inputted data about the event is automatically populated by clicking on the Submit to Cvent tab. Note that not all fields are editable here and must be corrected on the previous myExtension event tabs. Once the information is correct, click the SUBMIT button below. Event information will be reviewed and the team leader will receive an email from MU Conference Office personnel. Any changes to the event information, after initial submission will need to be communicated directly with the MU Conference Office. (Future changes in myExtension will not update the registration information in CVENT).

Event name	Stay Strong, Stay Healthy - Level 2	
Display on MU Extension website?	Yes O No	
Begin	10/12/2021 12:00 PM	
Ends	12/9/2021 1:00 PM	
Registration deadline	10/14/2021 11:59 PM 23:59:59	
Maximum capacity	15	Information enternal to the Event details will
Event location description		Information entered in the Event details will
Event address 1	616 Hitt St.	auto-populate to the Submit to Cvent tab.
Event address 2	2nd floor gym	
Event city	Columbia	<b>Note:</b> If there are edits, return to the previous
Event state	MO	
Event Zip/Postal code	65201	tabs to correct.
Event contact name (Team leader)	Kelsey Weitzel	
Event contact email	weitzelkj@missouri.edu	
Event contact phone	573-882-2799	
Website interest areas	Youth and family(15)	
Website programs	Stay Strong, Stay Healthy(448)	
Event team members	Kelsey Weitzel (leader)	
Does the event have fees?	Yes O No	
	Describe the event as it will appear on M COST. Include partner organizations whic	U Extension website. Include anything possible registrants need to know regarding location, session dates, ch should be noted.
Event Description for MU Extension website ()	Description:	
	Employees, retirees and community mem	nbers are all invited to participate in this eight week strength training program. Stay Strong, Stay Healthy- Le



https://extensionapps.missouri.edu/myextension/

## Events With Fees — Submit to Cvent Tab

Is an outside organization handling registration?	• Yes • No If registration is required to atte	nd the event (for fee or free), online registration will be provided.
	If YES, a promotional event site will be posted with no	Cvent registration (include registration instructions in description)
Is the event offering MU Extension CEUs? 🚯	○ Yes <ul> <li>No</li> <li>If an outside organization is han</li> </ul>	dling registration, organizer enters participant data in myExtension after event.
	If offering CEUs, please refer to the University of Miss	ouri Continuing Education Units policy and complete the Non-Credit Project Approval form (DOC).
Presentation style?	Face to Face     Zoom     Combination Face	to Face/Zoom
Are the funds for this event being managed by campus unit or county?	Campus Ocunty	With the selection of a county, the MoCode and fiscal address will auto populate. Campus units will need to provide a <b>revenue MoCode and fiscal</b>
What county is managing the funds?	Atchison 🗸	contact before submission. Registration fees processed in Cvent will be deposited into this Mocode. Fiscal contact will receive notification of new
Mocode for registration income.	E9609	project and MoCode inputted.
	Pay close attention to MoCodes associated with grant MoCodes. Contact muconf8@missouri.edu with quest	funds. Unless the revenue is allowable program income, grant accounts may not be used as revenue tions.
Email address of Fiscal office contact.	Atchisonco@missouri.edu	
	Please attach any further information, marketing mate	rials (including photos that could be used for marketing) about the event.
Attach File(s) 🚯	Choose File No file chosen	oad file
Submit Event submitted to Cvent.		



## **Submission Confirmation**

When successfully submitted in MyExtension, summary is emailed to team leader and fiscal contact. Event data sent to Conference Office for development in Cvent.

MUCO posts event within five business days (dependent on complexity and thoroughness of information received).



Fri 5/17/2019 11:07 AM

Wills, Barbara J

FW: Master Gardener Intensive Lake Ozark- Successfully Submitted

To 📕 Wills, Barbara J.

#### Barbara,

Your event, Master Gardener Intensive Lake Ozark, has been successfully submitted for posting to the MU Extension website. A staff member from the MU Conference Office will be will be in contact with you shortly about this event's status.

Any changes to this event, or additional needs, should be sent to <u>muconf8@missouri.edu</u> rather than edited in MyExtension. This guarantees that the Conference Office can be informed of any updates. You may also direct any questions to this address.

Request Details	
Question/Field	Answer
Event Information	
Event Name: Name to appear on NEXUS website to public. This will also be used on reports. If necessary, use a name that localizes it to the community and makes it stand out from others events linked to this program.	Master Gardener Intensive Lake Ozark
Event Begin Date/Time	24 June 2019 8:00 AM
Event End Date/Time (could be the same as start date)	24 July 2019 12:00 PM
	Description: Provides in depth horticulture training for Missourians who wish to spread their knowledge of gardening. Prepares volunteers for horticulture questions frequently asked by citizens around the state, based on unbiased research based gardening information.
	Registration: Online; Phone 573-369-2394
Enter the event description that will be posted online to interested participants.	Application with fee Return application to: University of Missouri Extension Center; PO Box 20, Tuscumbia, MO 65082 or in person: 134 Second Street, Tuscumbia, MO 65037



## Notification: Event Posted / Registration Launched



Fri 10/1/2021 9:37 AM Wills, Barbara J.

Stay Strong, Stay Healthy - Level 2 - now open

To 🛛 🛇 Wills, Barbara J.

Team Leader will receive notification of event being posted and URL; along with reporting access instructions.

Stay Strong. Stay Healthy - Level 2 is now viewable and open for registration at https://extension.missouri.edu/events/stay-strong-stay-healthy-level-2-1619472725. It is also searchable on the MU Extension website and tagged to any relevant interest areas you selected in MyExtension. Changes or updates in MyExtension will not be automatically reflected on the event registration site. Contact muconf8@missouri.edu with edits.

Reach out to any team members with the following information:

- 1.) URL for event promotion;
- 2.) Event is open for online registration and they should become familiar with that process;
- Online registration is encouraged but registration may be taken at office/onsite. If accepting registrations at office, provide <u>Offline Registration Roster.</u>

Resources for you and your staff regarding the process and fees can be found within the event management pages of the MU Extension Way. Or reference and print the Event Lifecycle and Submission Process for a summary and visual of the process.

#### Accepting Registrations at Office or Event

Online registration is encouraged; however if you need to accept registrations at your office or onsite at the event, please record these in the Offline Registration Roster. Deposit any payments into your office's account.

After the event, you will receive an email reminder that the completed Offline Registration Roster is due within 5 business days. As Cvent is MU Extension's database of participation, this new registration data will be imported into Cvent to finalize the event roster and make the records fully accurate. The registration system fee and campus program share are also applied to offline registrations and this will be transferred from provided MoCode at end of event and seen in the monthly settle up. Once Cvent data is complete, organizer should do final reporting updates in MyExtension.

#### Event Data Reports

Registration reports are available to you at any time. Reports are live and reflect new online registrations or changes.

Report's portal: https://web.cvent.com/p/c10d629f-a240-4f65-99f3-4facd64cd9b5.

User Name - input your email address

Password - Set a password by using the "reset password" option

Access has been given to the team leader and the county email address (ie. booneco@missouri.edu)

#### **Report Viewing**

- Click on desired report to view
- · Filter reports to get the exact data you need
- Export reports to excel or.csv and save as needed



## **Reporting Access**

- Online registrant and fee data can be easily retrieved, whenever you need to view the information from <u>online portal</u>.
- All reports open in Excel for easy saving and sharing with event team.

NathanHolmesnathan@hOwnerHolmes Fa573-579-03769 ST HWOranMO637712020JerryMartinmartinfrmOwnerMartin Far573-778-555669 counFiskMO639402020JeremieNothdurftjeremie.ncOwnerJeremie N618-210-33472 CountCape GirarMO637012020	
JohnAringtonjohn.aringFarm ManArington F573-683-048 DaltonEast PrairiMO638452020NathanHolmesnathan@hOwnerHolmes Fa573-579-0769 ST HWOranMO637712020JerryMartinmartinfrmOwnerMartin Far573-778-55669 counFiskMO639402020JeremieNothdurftjeremie.ncOwnerJeremie N618-210-3472 CountCape GirarMO637012020	Invitee
NathanHolmesnathan@hOwnerHolmes Fa573-579-03769 ST HWOranMO637712020JerryMartinmartinfrmOwnerMartin Far573-778-555669 counFiskMO639402020JeremieNothdurftjeremie.ncOwnerJeremie N618-210-33472 CountCape GirarMO637012020	Status
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	Accepted
Court Stand Courter Operator Welf July 572 640 2 0101 6 Unit Fact Preiri MO 62045 20 20	Accepted
Court Story courtstory Operator Wolf Islan 573-649-349101 S Hw East Prairie MO 63845 20 2	Accepted
John Story wifinc@ch Owner Wolf Islan 573-649-349101 S Hw East Prairi MO 63845 20 2	Accepted

Individual participant information per event is only accessible to organizer. Participant data will not be sold or shared with third-party service providers. <u>https://extension2.missouri.edu/privacy-policy-cookie-restriction-mode/</u>



# Accepting Registrations Online With Credit Card

# Customer registers online with credit card payment

#### Customer receives confirmation and receipt via email





## **Registrations at Local Office or Event**

Customer registers at local office or on-site at event

Local office records participant information, amount paid, demographics in *Offline Registration Roster* 

Funds deposited following standard operations and procedures

(	Offline Registration	Roster											
T												Consider	
										,		yourself a	
				Primary	Registration	Amount	Payment			Hispanic/	Veteran	person with	Notes - Relevant registration or personal
-  1	First Name	Last Name	Email	Phone	Fee	Paid	Method	Age	Gender				information to note
-		1	1				ļ	-					



#### **Refunds\*** *Processed by the same method as original payment*

Online registrations paid with credit card Customer receives full refund to credit card thru Cvent and notified via email

3% credit card fee, and campus program share is reversed

- Refunds are based on event cancellation policy.
- Refund requests should be sent to <u>muconf8@missouri.edu</u>.



No campus program share processed



#### Post Event

Team leader receives reminder email to provide Offline Roster or confirm roster is final. Action: within 5 business days, respond to this email confirming one of the event status designations below.

- Canceled include any instructions for refunding online registrants
- Rescheduled include new dates
- No offline (local) registrations
- Offline (local) registrations to report submit <u>offline roster</u> to <u>muconf8@missouri.edu</u>

If you held the event (face-to-face or via Zoom), and accepted local registrations, please finalize the *Offline Registration Roster*. This roster should include all attendees not currently in Cvent.

Once response received, MUCO finalizes data in Cvent and processes any remaining program share fees.

Transactions are reflected in county settle up.

MUCO sends final event fiscal report to team leader and fiscal representative.



## **Cvent Event Final Fiscal Report**

#### **Fiscal Summary Sample**

		Regist	tration-Fise	al Process	ing			
Event	: Example Event				0			
Event	Date(s):	7/1/2022						
Team	Leader:	Cvent Team	)					
Camp	us or County Revenue MoCode:	EXXXX						
Regist	ration Income:	Fe	е	Nur	nber			
	Registration	\$50	.00		5	Total:	<mark>\$250.00</mark>	
	Cancelled Registration	\$0.	00		3	Total:	\$0.00	
						Total:	\$0.00	
						Total:	\$0.00	
	*Total revenue reflects multiple fee selections a	nd client app	roved disco	unts.			Total Income:	\$250.00
	Credit Card Fee (3%)					Total:	(\$6.00)	
	Statewide Fee:	\$7.50	People:	5		Total:	(\$37.50)	
	Program Area Revenue (Online):	80%	MoCode	E9215	]	\$24.00		
	Program Director Fund (Online):	20%	MoCode	E9341		\$6.00		
	Program Area Revenue (Offline):	80%	MoCode	E9502		\$6.00		
	Program Director Fund (Offline):	20%	MoCode	E9341		\$1.50		
						Тс	otal Deduction:	(\$43.50)
						TOTAL HOST	REVENUE:	\$206.50



#### Organizer finalizes reporting in

MyExtension.

Post Event Reporting

Reminder sent from ETCS if not completed in 30 days.

		362339													
Эв	ack to my	event list													
ogram n	name: Priv	ate PAT													
15.		Pesticide Appl	icator Training ·	- Nevada											
		/25/2020 - 2/25													
Demogra	anhics	Event summary	Event tags												
o chilogh	apriles	Literie Summary	Creme tago												
Demo	ograph	ics - Sess	ion 1												
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Cver	nt has 2	4 people re	gistered for t	his event. Clic	k the import	button if you v	vould like	to erase any	prese	nt data	and im	port the	demograph	nic data fr	om Cvent.
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## **Resource Reminder**

Resources for faculty and staff regarding the process and fees can be found within the <u>event management</u> pages of the <u>MU Extension Way</u>.

Or reference and print the <u>Event Lifecycle and Submission Process</u> for a summary and visual of the process.

We are here to assist you. Contact us at <u>muconf8@missouri.edu</u>.



1110 S. College Ave. | Columbia, MO 65211 | 573-882-4349 https://extension.missouri.edu/programs/mu-conference-office

