

Scott County Disaster Assistance Resource Numbers

Ambulance Service

Air Evac Life Team 472-2552

North Scott County Ambulance 887-6311

South Scott County Ambulance 472-4161

Disability Assistance

MO Protection & Advocacy Services

866-777-7199

Regional Center for the

Developmentally Disabled 471-9455

Elderly Assistance

Administration on Aging 751-4842

Alzheimer's HelpLine 800-272-3900

Area Agency on Aging 800-392-8771

Dept. of Health & Senior Services

472-5233

Elder Care 800-677-1116

Emergencies - Dial 911

For general information: dial 471-6200

After hours: dial 471-4711

Food Pantries

Bootheel Food Bank (Sikeston) 471-1818

Loaves & Fishes Pantry (Life Church in

Sikeston), Pastor David Craig

888-404-8444

Mission Missouri (Sikeston) 481-0505

SE Missouri Food Bank,

3920 Nash Road, Cape 651-0400

Food, Rent, & Utilities Assistance

East Missouri Action Agency 334-5533

Ministerial Alliance (Sikeston) 471-5469

Mississippi Co. Family Support Division 649-3091

New Madrid Co. Family Support Division 748-5533

Scott County Family Support Division 472-5222

Scott County Food Stamp Program (FSD) 472-5222

Goodwill (Store)

Contact Philesa White – Vouchers available for local stores through Ms. White.

314-982-8842

Health Resources

Ferguson Medical Group 471-0330

Missouri Delta Medical Center 471-1600

National Suicide Prevention Lifeline

800- 273-TALK (8255)

Saint Francis Medical Center 331-3000

SEMO Health Net Work 472-1770

Southeast Health Hospital 334- 4822 Southeast's HealthLine 800-800- 5123

Home Repair

USDA Rural Development

<u>USDA Rural Development</u> has repair loans available for very low income homeowners due to damage to their home because of storms &/or flooding (Miss. – New Madrid – Scott County) Call the Charleston Office

Ext #4 649-9947

<u>USDA Rural Development</u> (any homeowner with a Rural Development loan may apply for help in making payments) 800-414-1226

Housing

Area Public Housing by towns:

Bloomfield	568-2193	
Chaffee	887-3768	
Charleston	683-2172	
Dexter	624-2540	
East Prairie	649-3010	
Morehouse	667-5579	
New Madrid	748-2417	
Oran	262-2190	
Scott City	264-2161	
Sikeston	471-9706	
DAEOC Homeless Shelter	471-6014	
East MO Action Agency (Cape)	334-5533	
Rescue Mission Emergency Service, Temp Drug Rehab Housing 472-0136		
SEMO Health Network (temporary housing, storage units, U-Haul rental)		
748-2404 USDA Rural Development -multi-family		

housing units (vacancies, if any) across the

876-0970

state for rent

Legal Aid

American Bar Assoc. (free legal Assistance) 800-392-8667

Legal Services of Southern Missouri

800-444-4863

Salvation Army

Cape	335-7000
New Madrid	748-5680
Southern Scott County	472-5222

Scott County's County Offices

Assessor	545-3535
County Clerk	545-3549
Collector	545-3548
 Dennis Ziegenhorn, 1st Dist Commissioner Hor Donnie Kiefer, 2nd District C 	me # 545-3910 rict me # 471-8485
Coroner	264-2111
County Courts	545-3141
Scott Co. Circuit Court Clerk	545-3596
Circuit Court - Judge W.H. Win Division 4 – Probate	chester III 545-3511
Circuit Court –Judge Scott Hor Division 5	man 545-3576
Drug Court-Commissioner Jam	nes Pinkston 683-2146
Juvenile Court- Judge David D	
Presiding Circuit Judge Hon, David A. Dolan	010 1211
33rd Judicial Circuit Court	545-3141

County Communication Center

This office answers 911 telephone calls and dispatches for the following emergency departments and providers: South Scott County Ambulance, NBC Fire, Oran Fire, Vanduser Fire, Scott County Rural Fire and Rescue, Benton Fire, Morley Fire, Chaffee Fire, Perkins Fire, NBC Rescue, Morley First Responders, and Vanduser First Responders. Office phone numbers listed below:

Benton 545-9189

Sikeston 481-9111 or 481-9191

Fire Districts

Miss./Scott/New Madrid Counties RFDS

683-6424

NBC (New Hamburg- Benton- Commerce)
RFDS 545-3599

Oran Fire District 262-2216

Scott County RFD 471-0847

Sikeston RFD 471-1207

Scott County Development 545-3549

Scott County Emergency Mgmt. 545-9189

Scott County Health Dept. 471-4044

Scott County Highway Dept. 545-3591

Scott County Prosecuting Atty. 545-3562

Scott County Public Admin. 472-0400

Scott County Recorder 545-3551

Scott County Sheriff 545-3525

Scott County Treasurer Ext#225 545-3543

Livestock Producers Assistance

This is a recovery effort by MU Extension, CAFNR & the MO Dept. of Ag.called the MO Agricultural & Energy Saving Team – A Revolutionary Opportunity or (MAESTRO) program. Livestock producers targeted are those raising domesticated animals (includes Fish, crawfish, domesticated rabbits, ducks & geese, beef, dairy, swine poultry & horses.

The MAESTRO program provides grants, rebates, and low interest loans for livestock producers, who can demonstrate that they are replacing less energy efficient equipment with new energy saving replacements. Based on the program, if a farmer has livestock, they most likely will qualify for this assistance

The program office # is 800-995-8503

Or, contact the MAESTRO Program Manager as shown below:

Samuel J. Orr 235 Agricultural Engineering Bldg. University of MO – Columbia Columbia, MO 65211

(Office phone) 573-882-3915 (Cell Phone) 573-821-3747 orrsj@missouri.edu

Shelters (see next sheet)

Social Security Offices

Cape 334-5281 or 866-271-7580

National Information # 800-772-1213

Hearing & Speech Impared (TTY)

800-325-0778

Sikeston 866-964-4261

Transportation

Bart Transportation 800-284-2278

Scott County Transit 472-3030

SEMO Health Network (U-Haul rental & storage units) 748-2404 or 521-7892

Unemployment Disaster

Assistance (for individuals not benefiteligible under state unemployment insurance; available for 30 days after county disaster declaration)

800-788-4002

Sikeston Employment Office 471-5250

Unemployment Office 800-320-2519

Workforce 290-5766

Shelters

Advance High School Gym, Advance, MO (Stoddard County)

Black River Coliseum, Poplar Bluff, MO (Butler County)

Church of God, 506 Pine St., Doniphan, MO (Ripley County)

Fire Station, 105 E. Beech St., Morehouse, MO (New Madrid County)

First Baptist Church, 301 S Main Street, Charleston, MO (Mississippi County)

First Baptist Church, Pearl Street, East Prairie, MO (Mississippi County)

First Baptist Church, Morehouse, MO (New Madrid County)

First General Baptist Church, Advance, MO (Stoddard County)

First United Methodist Church, 500 North Main Street, Poplar Bluff, MO (Butler County)

Lighthouse Christian Center, 18555 Lighthouse Drive, Dexter, MO (Stoddard County)

Osage Community Center, Cape Girardeau, MO (Cape Girardeau County)

Salvation Army, 701 Good Hope Street, Cape Girardeau, MO (Cape Girardeau County)

Scott County Central High School Gym, Sikeston, MO (Scott County)

- Shelter workers say to be prepared when you come. They are asking that you bring cots and your own personal items.
- If you are in need of sheltering or know someone that is need of assistance please have them call 211 in Missouri to be connected to the United Way.

Animal shelters

• Southeast Disaster Animal Shelter located in Cape Girardeau, MO near 4H building at Arena Park

Dept. of Social Ser	rvices in MO	MO HealthNet Case	Information
Child Abuse/Neglect Hotli	no (MO only)		800-392-1261
Ciliu Abuse/Neglect Hotili	, , , , , , , , , , , , , , , , , , , ,	MO HealthNet Exce	ption Process
	800-392-3738		800-392-8030
Child Support Customer Son Call Center (enforcement of Call Center (enforcement of Call Center)		MO HealthNet Partic	cipant Services
	866-313-9960		800-392-2161
Child Support Employer In	formation	MO HealthNet Servi	
	800-585-9234	Office of Child Advo	888-275-5908
Child Support General Info	ormation	omos or orma have	866-457-2302
	800-859-7999	ParentLink WarmLin	
Child Support Payment Information (IVR)		En Español	800-552-8522 : 888-460-0008
	800-225-0530	Rehab. Services Fo	r The Blind
Elderly Abuse/Neglect Hot	line		800-592-6004
Food Ctown Cook Informati	800-392-0210	STAT(State Technic Assistance Team)	al
Food Stamp Case Informat		·	800-487-1626
Foster Adoptline	800-392-1261	Temporary Assistar	nce/SAB/BP
	800-554-2222		800-392-1261
Missouri Rx Plan (MoRx)		Text Telephone	
	800-375-1406		800-735-2966
Missouri School Violence I	Hotline	TTD Voice Access	
	866-748-7047		800-735-2466
Missouri's Long-Term Care Ombudsman (DHSS)	9		
	800-309-3282		Page 5

800-309-3282

United Way – Dial 211

Here's just a short list of ways we can help you find the resources you need:

Basic Human Needs

- Food pantries
- Shelters
- Rent
- Utility assistance
- Mortgage assistance

Physical and Mental Health Resources

- Medicaid
- Medicare
- Pre-natal care
- Crisis intervention
- Support groups
- Counseling
- Alcohol and drug rehabilitation

Work Initiatives

- Educational and vocational training programs
- English as a second language classes
- Job training
- General Educational Development (GED) preparation
- Financial and transportation assistance

Support for Seniors and those with Disabilities

- Agencies on aging
- · Centers for independent living
- Adult day care
- Meals at home
- Respite care
- · Home health care
- Transportation and recreation

Support for Children Youth and Families

- · After-school programs
- Tutoring
- Mentorship programs
- Family resource centers
- Protective services
- Counseling
- Early childhood learning programs
- Child care referral centers
- Recreation

Volunteering

- Volunteer centers
- Mentorship opportunities
- · Locations to donate food
- Clothing, furniture, computers and other items
- One-time, long-term, permanent, parttime or group volunteering opportunities

<u>University of MO Extension</u> <u>Centers (Southeast Region)</u> offer unbiased advice & problemsolving guidance from specialists

Bollinger County	238-2420	
Butler County	686-8064	
Cape Girardeau County	243-3581	
Carter County	323-4418	
Dunklin County	888-4722	
Iron County:	546-7515	
Madison County	783-3303	
Mississippi County	683-6129	
New Madrid County	748-5531	
Pemiscot County	333-0258	
Perry County	547-4505	
Reynolds County	648-1035	
Ripley County	996-2921	
Scott County	545-3516	
Stoddard County	568-3344	
Wayne County (Ext. #8)	224-5600	

USDA Service Centers -- includes

Farm Service Agency, Natural Resources Conservation Service, Rural Development Agency (funds to restore farmland, rebuild fences, debris removal)

Cape Girardeau County	243-1467
Mississippi County	649-9930
New Madrid County	748-2557
Scott County	545-3593
Stoddard County	624-5939

Veteran Affairs

Cape Office	339-0909
National Veteran's Helpline	800-507-4571
Poplar Bluff Office	888-557-8262
Sikeston Office	471-2489
Veteran's Crisis Line	800-273-8255 (Press 1)

Water Districts

District #1	471-8670
District #3	471-3432
District #4	380-7557
Drainage Districts #2, #5, #6, #10, #15	545-3549



Disaster Assistance Resource Numbers

American Bar Association Young Lawyers Division (free disaster legal services)

888-234-5695

American Red Cross

Nationwide Hotline 866-GET-INFO Hearing & speech impared (TTY)

800-526-1417

Cape Girardeau: 335-9471

Animal Rescue/Disposal

Dead animal disposal (Dept. of Agriculture)

751-3377

Emergency Animal Rescue Service

800-440-3277

Humane Society of the United States

202-452-1100

Humane Society of Missouri

314-647-8800

Emergency Management (damage assessment)

Cape Girardeau County 204-0911

Scott County 545-9189

Environmental Protection Agency (EPA)

If you are involved in or witness an environmental emergency that presents a sudden threat to public health, you must call The National Response Center at

800-424-8802

Pesticide Poisoning – call 911 if the person is unconscious, has trouble breathing or having convulsions. Otherwise, call Poison Control at 800-222-1222

<u>Federal Emergency Management</u> <u>Agency (FEMA)</u>

Registration hotline 800-621-3362

Hearing & speech impaired (TTY)

800-462-7585

Order "Safe Room" Publication FEMA 320 by calling 800-480-2520

<u>Health Departments</u> (sanitation, drinking water supplies, tetanus immunizations)

Cape Girardeau County 335-7846

Scott County 471-4044

Internal Revenue Service (special tax relief for disaster victims & relief workers)
800-829-1040

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The program office # is 800-995-8503

<u>Livestock Producers Assistance</u> (continued) Child Support Customer Service Call Center (enforcement calls only)

866-313-9960

Or, contact the MAESTRO Program Manager as shown below:

Child Support Employer Information

800-585-9234

Samuel J. Orr 235 Agricultural Engineering Bldg. University of MO – Columbia Columbia, MO 65211

Child Support General Information

800-859-7999

(Office phone) 573-882-3915 (Cell Phone) 573-821-3747 orrsj@missouri.edu Child Support Payment Information (IVR)

800-225-0530

Mental Health and Counseling

800-392-0210

Bootheel Counseling Services 471-0800 Branch Office (Stoddard Co.) 568-2260 Crisis Hot Line 800-356-5395

Food Stamp Case Information

Foster Adoptline

Elderly Abuse/Neglect Hotline

800-392-1261

Community Counseling Center

(Cape Girardeau County) 334-1100

800-554-2222

Mental Health WarmLine

(for people who just want to talk)

Missouri Rx Plan (MoRx)

(DHSS)

800-375-1406

1-866-748-7047

Mental Health Hotline 800-356-5395

Missouri School Violence Hotline

Missouri Rural Crisis Center (farm family crisis & mediation services) 449-1336

Missouri's Long-Term Care Ombudsman

ParentLink WarmLine (for parents & others to help children cope) 800-552-8522

1-800-309-3282

Salvation Army

MO HealthNet Case Information

MO HealthNet Exception Process

MO HealthNet Participant Services

Cape Girardeau 335-7000

800-392-1261

New Madrid 748-5680

800-392-8030

Southern Scott County 472-5222

800-392-2161

Dept. of Social Services in MO

MO HealthNet Service Center

888-275-5908

Child Abuse/Neglect Hotline (MO only)

800-392-3738

877-626-0638

<u>Dept. of Social Services in MO</u> (<u>continued</u>)

Office of Child Advocate STAT (State Technical Assistance Team)

866-457-2302

ParentLink WarmLine Temporary Assistance/SAB/BP

Case Information

800-552-8522 800-392-1261

En Español: 888-460-0008 Text Telephone 800-735-2966

Rehabilitation Services For The Blind TTD Voice Access

800-592-6004 800-735-2466

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Black River Coliseum, Poplar Bluff, MO (Butler County)

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Southeast Disaster Animal Shelter located in Cape Girardeau, MO near the 4-H building at

Arena Park		
	Dexter 624-2540	
State Emergency Management Agency (SEMA) Americorps Donation	East Prairie 649-3010	
Coordination Center (accepting & distributing recovery supplies, equipment, manpower and	Morehouse 667-5579	
services) 866-254-0140	New Madrid 748-2417	
MO Attorney General's Office	Oran 262-2190 Scott City 264-2161	
Consumer Protection Hotline 800-392-8222	Missouri Dept. of Insurance (handles	
MO Dept. of Conservation	consumer complaints about insurers) 800-726-7390 or 751-4126	
Cape Girardeau District Office 290-5730	Missouri Dept. of Natural Resources	5
Forestry (Joe Garvey) 290-5730	(advice on environmental concerns) 800-361-4827	-
Game Warden (Leother Branch) 471-5737	550 500 100	
MO Governor's Council on Disabilities	Small Business Administration (SBA) Disaster Hotline 800-366-6303	
(ADA services request for people with disabilities) 800-877-8249	As a homeowner, renter and/or personal- property owner, you may apply to the SBA for a loan to help you recover from a disaster by	
MO Dept. of Health & Senior Services	calling 800-659-2955 (TTY: 800-877-8339)	
(elderly and disabled assistance, relocation, personal care, housekeeping, protective Services 800-392-0210	<u>USDA Service Centers</u> includes Farm Service Agency, Natural Resources Conservation Service, Rural Development	
MO Dept. of Housing & Development	Agency (funds to restore farmland, rebuild	

WIO Dept. of Housing & Development St. Louis Field Office 314-539-6583

East Missouri Action Agencies (emergency food & referral services for low-income people) **Cape Girardeau County** 334-5533

Local Public Housing

Bloomfield	568-2193
Chaffee	887-3768
Charleston	683-2172

fences, debris removal)

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Scott County		545-3516
Stoddard County		568-3344
Wayne County	(Ext #8)	224-5600