

Franklin County Service Providers

August 4, 2009

Meeting minutes are also posted on the website:

<http://extension.missouri.edu/franklin/ServiceProviders/Index>

Meeting attendees:

Jon Althausser – Legal Services of Eastern Missouri
Alyce Carpenter – Franklin County Children’s Division
Linda Downey—Lutheran Family and Childrens’ Services
John Falcone – HealthCare USA
Mike Gardner—Hilltop A.C. Church
Diana Halmick—SIMV
Patricia Ham—Probation and Parole
Phyllis Hicks—United Way 411
Micki Hoffman—East Central College AEL
Greg Horta—Harmony Health Plan
Brenda Humphrey—University of MO Extension
Arman Klemme—Union Food Pantry
J.J. Klenke—East Central College, WIA
Sue Luedde—Literacy Volunteer (ECC)
Connie McDonald – CenterPointe Hospital
Susan McGlynn—Family Planning Clinic
Rachel Mistler—Heartland IL Center
Sheila Policari—New Visions, Missouri Baptist Sullivan
Karen Rothschild—Family Support Division
Debbie Skasick—Heartland IL Center
Diane Sommer—Childcare (Sommerskool)
Becky Stieffermann – Franklin County Area United Way
Jenny Wallach—Univ. of MO Extension

Franklin County Service Providers Presenter List for 2009

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| January 6, 2009 | Make It a Quick Click – Kyle Quick |
| February 3, 2009 | Alzheimer’s Association – Stephanie Rohlf’s-Young |
| March 3, 2009 | United Way 2-1-1 – Phyllis Hicks |
| April 7, 2009 | Legal Services of Eastern MO – Jon Althaus |
| May 5, 2009 | CASA (substitute) |
| June 2, 2009 | Franklin County Sheriff’s Department - Deputy Scott Duck |
| July 2009 | No meeting held in July |
| August 4, 2009 | Division of Children’s Services – Alyce Carpenter |
| September 1, 2009 | St. John’s Mercy Hospital Auxiliary – Deanna Coppeans |
| October 6, 2009 | Harmony Health Plan – Regina Sullivan |
| November 3, 2009 | Habitat for Humanity – Norma Klemme & Mary Ann DeJesus |
| December 1, 2009 | Americare – Julie Willman |

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Minutes

The meeting was called to order by Becky Stieffermann with the Franklin County Area United Way. Introductions and the following announcements were made:

Becky Stiefferman announced that the UM Extension Services would continue to host our organization on their website. Brenda Humphrey from UM Extension was introduced; she is their office manager and will be our contact. In addition to maintaining our presence on their website, the listserv will continue to operate as it has in the past.

Becky also asked if anyone wanted to remove their name from the mailing list and receive email notification only of the meetings. Anyone who wishes to move to email notification should contact Micki Hoffman, Secretary. Becky also asked each person to review the brochures for their organization and remove anything that is out of date.

Discussion then moved to asking interested attending organizations to enter their names into a lottery drawing. One name would be drawn each month and would be designated for optional donations of cash or items needed by that organization.. It was moved, seconded and passed to start this at our September meeting.

Franklin County Children's Division: Alyce was the speaker, and notes on her presentation are included at the end of the minutes.

Franklin County Area United Way: The "Together We Can" campaign kicks off soon. This has been a rough year for charitable contributions due to the downturn in the economy. Some top contributors to the past year's campaign cut their donations by 25-30%. Some charitable organizations are making up for lost contributions by holding special events.

East Central College: Micki Hoffman mentioned that the program is still recruiting tutors and volunteers. In addition, the full GED schedule will resume after Labor Day. Any interested parties should contact Micki directly.

Hilltop Church: Mike Gardner is working with a youth group, through an alliance of churches. He is new to the group, and he attending so he can be more familiar with services in the area.

Union Food Pantry: Arman Klemme said the pantry is now serving 120 families, a recent increase. The Zion UC Church held a special food drive recently.

He also spoke on behalf of Norma Klemme (Habitat for Humanity), and stated that Habitat was working on two houses in Sullivan and would welcome help on Saturdays from 8:30-3:30.

University of Missouri Extension: Jenny Wallach distributed brochures, which included information on 4H programs. Brenda Humphrey spoke of the health education and agriculture services provided.

Lutheran Family and Children's Services: Linda Downey said they can provide assistance with adoption.

East Central College WIA (Youth Grant Opportunities): J.J. Klenke said the program had been extended to March 31, 2010.

Legal Services: Jon Althaus said an additional full-time attorney had been hired.

Healthcare USA: John Falcone stated that open enrollment had begun. He also mentioned that membership costs for 4H (UM Extension) could be paid for by this service. They are looking at organizing a Volunteer Fair for the area.

Family Support Division: Karen Rothschild reminded us that they have changed their name from DFS to FSD (Family Support Division).

Family Planning Clinic: Susan McGlynn stated that they provide services to all persons, no income guidelines.

New Visions (Missouri Baptist, Sullivan): A brochure describing their services was distributed.

CenterPointe Hospital: Connie McDonald said they offer mental health and substance abuse services. An adolescent program for these services will be starting up soon.

Harmony Health Plan: Greg Horta has developed a health-topic game show for kids, adults and seniors. If you're interested, please contact him directly.

Speaker: Alyce Carpenter, Children's Division Services

Alyce shared a brochure with the audience, which listed the vision and mission statement of her agency. CDS helps families find solution and overcome barriers. Each family comes to them with a different set of needs, and solutions are tailored to those needs.

Referrals usually come through their hotline. Individuals may also come in directly to the agency to report a situation. Alyce is an investigator for the complaints filed.

The goal is to keep families safe. If necessary, foster care is provided for children in need. However, the first goal is to try to help the family resolve the issues, by providing in-home services or other necessary actions. They can help with resources and have partnerships with other agencies. Some families are referred to UM Extension for parenting classes, Services are goal-oriented.

Not all children who come through CSD are reunified with the family. Adoption services are sometimes needed.

They receive about 200 calls a week to the hotline. Some calls come from referrals (individuals in the community or family members). Some calls are from mandated (required by law) reporters. Investigations and assessments by the agency follow the hotline calls.

In cases of physical abuse, the agency is careful to follow the law and complete a thorough investigation, according to the standards of investigation. There must be a preponderance of evidence (51%) to proceed. A co-investigation is done with law enforcement agencies in those cases.

If you have any questions regarding the agency, you may reach Alyce Carpenter:

1 Liberty Plz
Union, MO 63084-1157
(636) 583-2571

Missouri Hotline: 800-392-3738