FAQ’s for Volunteers and Members (as of today)

- **Does this have anything to do with the new membership dues increase coming up in January of 2015?** No, this was a statewide organizational change that is a benefit to your 4-H family. Your membership dues do assist in paying for things like this that support 4-H programs around the state of Missouri.

- **If we can’t enroll in projects until October 1 what could we do at our August/September meeting?** What couldn’t you do???? You could use this meeting as a way to plan for your community service and civic engagement; think about what fundraisers you want to participate in this year; Set goals for members outside of the project goals, such as leadership or other skills; discuss how you will be able to tell if you had a successful 4-H year (other than the fair & ribbons); think about a fun excursion your club could go on in the spring? Plan something for National 4-H Week (There are at least [101 ways](#)) or even National Youth Science Day! Plan creative ways to increase your club membership; the possibilities are endless!!!

- **I am a volunteer do I still fill out the paper forms?** Yes, you will follow the same procedures as in previous years but this year you will also be asked to enter yourself into the 4HOnline. As a club leader you will now be able to see your club but only if you are in the system! Next year we hope to have much of the process inside of 4-HOnline but we had to leave something new for next year!

- **I am a parent of a member, do I still fill out the paper enrollment form?** No, you will not fill out a paper enrollment, nor a paper health form. This will all be part of the new enrollment system. And if you have any information change throughout the year, you will be able to update your profile and keep track of your own projects and events!

- **How long will it take a family to enroll?** This is a hard one to answer, the first time approximately 30 minutes, we believe, but the more youth in the family the longer it will take. However, once entered only updates will have to be made and re-enrollment next year will be much more quick!

- **Do I have to download a program to do this?** (A question from State 4-H Council representative): No, this is an internet based system. You do have to have access to the internet.

- **I don’t have internet at home, how will I be able to enroll?** You can access the enrollment website from any computer with internet access. You may have to do this at your local library, your county Extension office, at a club meeting, or at another 4-H family home. Our local programs are here to assist you in enrolling in 4-H!

- **Will I be able to see this system on a mobile device?** Yes, but it may be easier to navigate on a desktop computer or iPad or larger screen mobile device than a cell phone.

- **What benefit do I get as a 4-H Family from this system?** This new enrollment system will allow youth and their families to keep a comprehensive record of their 4-H involvement in programs at the local, state and national levels from this point forward. In addition, this will mean that your information only has to be entered once and then only updated as needed! Health forms are included in this and will not be required for every event! If your county chooses to, your county newsletter and announcements will arrive within 4-H online. We hope to also be able to use this system for event registrations in the future. This will be like your one-stop-shop for your Missouri 4-H youth involvement outside of the club & community activities that are face-to-face!